

Exeter Red Coat Guided tour programme



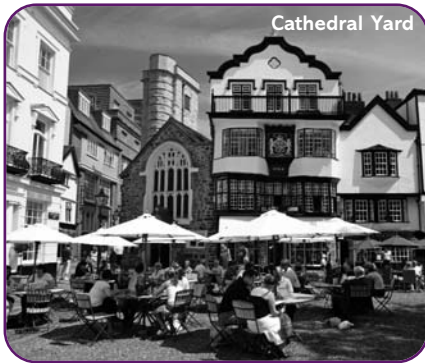
Children's Tour – circular tour

Especially for children aged 5 – 10 years. This is a lively and interactive tour.

All children must be accompanied by an adult. Maximum of 6 children to 1 adult.

Churches, Cemeteries and the Catacomb - finishes in Fore Street

Hear about burial practices through the ages. Visit some of our ancient churches, and explore the Catacomb by torchlight.



Elegant Exeter – finishes in Princesshay

Built in the early years of the reign of King George III, the Royal Clarence Hotel is an appropriate starting point for this tour. Hear about the royal visit to the city in 1789 and then admire elegant Southernhay before learning of Exeter's progress into the 21st century.

Exeter's Green Spaces - finishes in Castle Street

Starting with Cathedral Green, take a stroll through some of our open spaces. Find out about their history and admire trees and other plants which are flourishing in the city centre.



Exeter's Historic Quayside – finishes at the Quayside

View the port of Exeter, once one of the busiest in the land and hear about its fascinating history. Then stroll along the Quayside to see the oldest pound lock canal in the country.

Exeter Old & New – finishes at the Guildhall, High Street

Learn about Exeter's history from pre-Roman to the present time. Visit the 11th century Castle Gatehouse, probably Britain's oldest Norman building, and Northernhay Gardens, the first public gardens in the country.

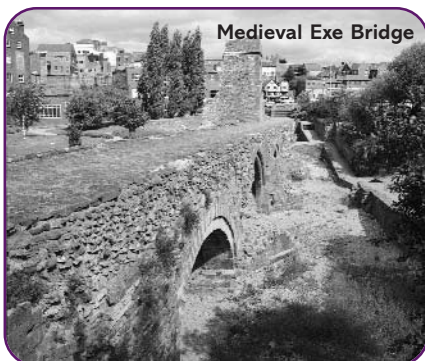


Forgotten Exeter – finishes on Fore Street

Discover some hidden curiosities in the northwest corner of the city. Visit Tuckers' Hall, or 21 The Mint, when open.

Ghosts & Legends – circular evening tour

Learn why Exeter is reputed to be one of the most haunted cities in the country and hear some chilling tales from the past. Suitable for all ages.



Introducing Exeter – 1 hour circular tour

Does exactly what it says in the title; glimpses of over 2000 years of history in 60 minutes.

Medieval Exeter – finishes at the Quayside

This tour celebrates the time when Exeter grew rich from the woollen cloth trade. We see many of the surviving medieval buildings, including ‘the house that moved’, and walk across the Medieval Exe Bridge to view the restored Cricklepit Mill.

* Exeter’s Industrial Heritage – finishes at the Quay

This tour looks at various Exeter industries and the social conditions of those who worked in them, concentrating on the West Quarter, Exe Island and the Shilhay.

Walk with the Writers – circular tour

Dickens, Hardy, Thackeray and Trollope are just some of the people who were inspired to write about the places and people of Exeter. Jane Austen had such fond memories of visits to Devon that she set her novel *Sense and Sensibility* on the outskirts of our city.

Overseas student tour

This tour would benefit students who have a good command of the English language. The overseas student tour is designed to engage further with the student. Based on Exeter’s general history tour – Exeter Old & New.

If you have a special interest in the city that is not mentioned above, we may still be able to help you. In a city as old as Exeter not all our tours are appropriate for people with disabilities but there are a number of tours that can be considered. For further information please telephone 01392 265203

* New tour for 2011

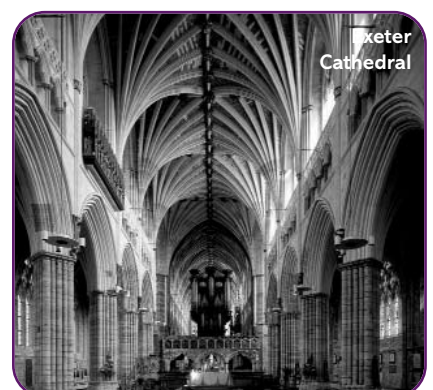
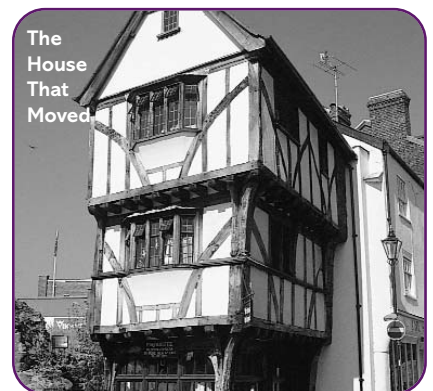
Exeter on-board coach commentary

A Red Coat Guide will meet your group on arrival in Exeter and give you a 60-minute overview of Exeter’s key historical sites, including a visit to Exeter’s Historic Quayside and the University Campus. Coach commentary costs £40, regardless of the number of passengers. You can extend this tour to 90 minutes with one of the following options:

Option 1 A 30 minute visit to the Quay House Visitor Centre (£10)

Option 2 A 30 minute ‘walk & talk’ around Cathedral Close (£10)

Please note, all prices include VAT at 20% and may be subject to change.



Booking form 2011

I would like to book a visit to the following attraction(s):

- Quay House Visitor Centre Exeter Red Coat Guided Tour St Nicholas Priory – A Tudor Home
 Exeter Coach Commentary Exeter's Underground Passages Exeter Cathedral

Organisation:

Contact name: Position:

Address:

Postcode: Daytime phone:

Fax: Mobile phone:

Email:

Number of adults Number of children (under 18) Total number

Age of group 5-10 11-17 18-25 26-40 41-60 over 60

Nationality:

Special requests:

Exeter Red Coat Guided Tour

Day & date of visit required: Time required:

Tour name:

Meeting place: Cathedral West Front Quay House Visitor Centre

Guide allocated (office use only)

Exeter Coach Commentary

Day & date of visit required: Time required:

Optional extra: Quay House Visitor Centre Walk and Talk

Guide allocated (office use only)

Exeter's Underground Passages

Day & date of visit required:

Time(s) required:

Quay House Visitor Centre

Day & date of visit required: Time required:

Exeter Cathedral

Day & date of visit required: Time required:

Guided tour: French German English

St Nicholas Priory - A Tudor Home

Day & date of visit required: Time required:

Booking form – payment

Exeter Red Coat Guided Tour

Adult £2.90 x = £
 Child (under 18) £1.90 x = £

Exeter Coach Commentary

£40 = £
 plus option 1
 (Quay House) £10 = £
 or option 2
 (Walk & Talk) £10 = £

Exeter's Underground Passages

Adult £4.50 x = £
 Child (under 18) £3.10 x = £
 Concession £4 x = £
 Private use (POA) £

Quay House Visitor Centre

Private use £25 = £

SUBTOTAL = £

DEPOSIT (£25 per attraction) = £

BALANCE (TOTAL – DEPOSIT) = £

Exeter Cathedral

Adult & concession x = £
 Unguided £3.25 Guided £3.75
 Language schools x = £
 Unguided £2.75 Guided £3.25
TOTAL = £

Cheques made payable to The Dean and Chapter

Prices for educational visits, contact the Cathedral

St Nicholas Priory

Adult £5 daytime x = £
 £7 evening x = £
 Child (under 18) £3.50 x = £
TOTAL = £

Deposits are not required for St Nicholas Priory, but advance booking is essential. Groups will be invoiced after their visit.

Method of payment:

Cash Visa/Mastercard
 Cheque Switch/Maestro
(made payable to Exeter City Council, or for Exeter Cathedral bookings: The Dean and Chapter) BACS transfer

Card no:

Issue no: Valid from: Valid to:

I agree to abide by the terms and conditions

Signed

Date

For office use only:

sourced confirmed invoiced

In order to provide you with the information that will best help you and your groups, please answer the following questions:

a) Do you organise:

Day trips? Yes No

Group holidays? Yes No

b) Have you previously brought a group to Exeter?

Yes No

c) If yes, how long ago?

6 months 1 year

2 years Longer

d) What time of year would you be most likely to visit Exeter?

Spring Summer

Autumn Winter

e) How long in advance do you plan your visits?

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f) What interests do your groups have?

Christmas breaks Culture & heritage

Walking, cycling & watersports

Devon food & drink Educational visits

Events Family days out

Learning new crafts Luxury breaks

Nature Shopping

g) What would make your group visit to Exeter more enjoyable?

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Please tick if you do not wish to be included on our mailing list to receive further information regarding Exeter and its attractions.

Terms and conditions

- A deposit must be paid at least two weeks before your visit. The deposit is £25 for each attraction booked (except St Nicholas Priory & Exeter Cathedral). If a deposit is not received within the stated times, we reserve the right to cancel any bookings.
- All visits are conducted in English. The client must provide interpreters. The Cathedral can conduct tours in French and German, subject to availability.
- Bookings are provided subject to availability and will be confirmed in writing.
- Tours must be booked at least two weeks prior to your visit.
- Groups arriving at an attraction without pre-booking may not be admitted.
- Final payment to be made prior to or on the day of your visit.
- Prices quoted include VAT at 20% and are subject to change.
- Cancellations by the client will be subject to a £10 administrative fee. All cancellations must be notified at least 48 hours in advance; otherwise the full tour fees will be forfeited. To cancel a tour call 01392 265203.
- In the unlikely event of cancellation by one of the attractions, full fees (where applicable) will be returned. Exeter City Council accepts no responsibility for any other loss.
- Child rate is stated for each attraction.

Exeter Red Coat Guided Tour

- A Red Coat Guide cannot take tour fees.
- The maximum length of time guides will wait for a group to arrive is 30 minutes after the arranged time.
- Adults must accompany all children, with a minimum ratio of 1 adult to 6 children, who must remain with the group at all times. Adults remain in charge of the children and are responsible for their care and control at all times.
- Group organisers are responsible for their group at all times.
- Tours are provided subject to the availability of the Red Coat Guides.
- Exeter Red Coat Guides have no facility to guide within Exeter Cathedral.
- If booking the Children's Tour, please contact Exeter Group Booking Service for additional terms and conditions.

Quay House Visitor Centre

- Maximum group size 45 people.
- The Quay House Visitor Centre audio-visual presentation is available with English, French and German subtitles.

Exeter Coach Commentary

- A Red Coat Guide cannot take tour fees.
- All coaches must have a microphone and a seat for the guide. Please note that with multiple coaches there will be a 30 minute staggered start to avoid congestion on the Historic Quayside.
- Coach commentary is provided subject to the availability of the Red Coat Guides.

Exeter's Underground Passages

- Because of the nature of Exeter's Underground Passages each tour is restricted to a maximum of 15 people. Consecutive tours can be booked.
- Wheelchair or pushchair access is restricted to the exhibition only.
- Visitors should be aware that the Passages are constricted and low in places and should not be visited by those who suffer from claustrophobia.
- Under 5s are not permitted on tours of Exeter's Underground Passages.
- Minimum of 2 group leaders need to accompany school groups underground. Adults remain in charge of the children and are responsible for their care and control at all times.
- Due to the restricted nature of the passages, visitors are not allowed to take any bags with them on a guided tour – free lockers are provided.
- Bookings outside normal opening hours are subject to an additional fee, price on application.

Exeter Cathedral

- Guided tours can be provided in French & German, subject to availability.
- Facilities provided for educational group visits include two fully equipped teaching rooms, indoor picnic area and toilet facilities.
- Exeter Cathedral has full wheelchair access.
- Please contact the Cathedral direct for prices for school children under 16 years.
- No deposit is required but full payment must be made on arrival. Cheques should be made payable to The Dean and Chapter.

St Nicholas Priory

- Wheelchair access is restricted to parts of the ground floor only.
- Children need to be accompanied by an adult at all times.
- Groups are not required to pay a deposit for visits to St Nicholas Priory, but will be invoiced for the full amount after the visit.

Please return this booking form with your deposit(s) to:
Exeter Group Booking Service
Exeter City Council, Economy & Tourism,
Paris Street, Exeter EX1 1JJ
Email: groupbookings@exeter.gov.uk
Tel: 01392 265204
Fax: 01392 625256

Exeter with Ease – group booking service 2011

For group travel organisers, we offer a one-stop booking service, enabling you to plan your next visit to Exeter. We can:

- Organise a guided tour with Exeter's Red Coat Guides
- Arrange coach commentary around Exeter with Exeter's Red Coat Guides
- Book a visit to the Quay House Visitor Centre
- Book a visit to Exeter's Underground Passages
- Book a visit to Exeter Cathedral
- Book a visit to St Nicholas Priory – A Tudor Home
- Suggest itineraries, tailor-made to suit your requirements

- Provide information on suitable group accommodation
- Offer advice on timing your visit and other practical tips
- Advise on coach parking and setting-down points within Exeter and surrounding towns
- Issue a free Travel Trade Pass to all group organisers planning a visit to Exeter

Simply complete and return this form at least two weeks prior to your visit with a £25 deposit for each attraction visited. Upon receipt we will check availability and written confirmation will be sent to you before your visit takes place.

Exeter Red Coat Guided Tours

A variety of walking tours are available, each focusing on a different aspect of Exeter's long and varied history. The group booking service allows you to have your own guide(s), on the tour of your choice, at a time to suit you. Groups are allocated approx. 1 guide per 15 people. You will be allocated sufficient guides to cover the size of your group. Most walking tours last 90 minutes, but can be adjusted to suit. Adults £2.90 children (under 18) £1.90. Minimum charge of £29. On-board coach commentary is available for £40.

Open: Every day except Christmas Day and Boxing Day. t: 01392 265203

Quay House Visitor Centre

The history and development of the Quayside is described at this newly refurbished centre in lively displays, illustrations and artefacts. See 'Exeter, 2000 years of history', an exciting audio-visual presentation of the city from Roman times to the present day. Allow 30 minutes for a visit; a visit during normal opening hours is FREE of charge. There is a £25 fee for opening the Visitor Centre outside normal opening hours.

Open: Apr – Oct, daily 10am – 5pm. Nov – Mar, Sat & Sun 11am – 4pm. t: 01392 271611



Exeter Cathedral

Located in the centre of the modern city of Exeter, the Cathedral is one of the finest examples of Decorated Gothic architecture in England. Information leaflets are provided in 13 different languages. All group visits should be booked in advance. Guided tours can be arranged in English, German and French (subject to availability).

Groups (adult and concession) £3.25 unguided or £3.75 guided. Language schools £2.75 unguided or £3.25 guided. Prices for educational visits contact the Cathedral.

Open to the public: Mon – Sat, 9.30am – 4pm. No group visits on Sundays. All are welcome to attend services. t: 01392 285983

Exeter's Underground Passages

Dating from the 14th century these vaulted medieval passages are a unique ancient monument – no similar system of passages can be explored elsewhere in Britain. Before you are taken on a guided tour of the passages, enjoy the exhibition packed with many exciting displays, including a full size replica of a section of the passages. Minimum group size 10 people. Allow 1 hour for a visit. Adult £4.50, child (under 18) £3.10, concession £4. There is an additional fee for opening outside of normal operating hours subject to staff availability. Price on application.

Open: Jun – Sept, Mon – Sat 9.30am – 5.30pm, Sun 10.30am – 4pm. Oct – May, Tues – Fri 11.30am – 5.30pm, Sat 9.30am – 5.30pm, Sun 11.30am – 4pm (last tour 1 hour before closing). t: 01392 665832



St Nicholas Priory – A Tudor Home

Now furnished as an Elizabethan town house, groups can experience Tudor life right in the heart of Exeter. Adorned with high quality replica furniture and painted in the bright colours of the period, the Priory is presented as the 1602 home of the wealthy Hurst family. The display of Elizabethan items from the city's collection, the addition of modern amenities and new interpretation allow greater access to the Priory and give a wonderful insight into Tudor life.

Pre-booked groups, adults £5 daytime, £7 evening, children £3.50

Open: Devon school holidays Mon – Sat, 10am – 5pm. Devon school term times Sat, 10am – 5pm. Weekdays for pre-booked parties and school groups. Minimum 15 people charged for, maximum 40 in a group. t: 01392 665965



Exeter City Council